| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | | Quarter ending Dec 2020 | 2021 | Quarter ending June 2021 |
|-------------|----------------------------------------------------|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|--------|-------------------------------|--------|-----------------------------------|
| | | | Council meets people | | | | | Target | Target | Target | Target |
| TL1 | Enhance community participation | Office of the Municipal Manager | meetings by 30 lune | Number of meetings | All | 1 | 1 | 0 | 0 | 0 | 1 |
| TL2 | Compliance with the principles of good governance | Office of the Municipal Manager | Compile and submit the Risk Based Audit Plan (RBAP) for the 2021/22 financial year to the Audit committee by 30 June 2021 | Risk Based Audit Plan (RBAP) for the 2021/22 financial year submitted to the Audit committee by 30 June 2021 | All | 1 | 1 | 0 | 0 | 0 | 1 |
| TL3 | Compliance with the principles of good governance | Corporate Services | Submit the Draft IDP review for the 2021/22 financial year to Council by 31 March 2021 | Draft IDP review for the 2021/22 financial year submitted to Council by 31 March 2021 | All | 1 | 1 | 0 | 0 | 1 | 0 |
| TL5 | Deliver basic services with available resources | Corporate Services | Spend 90% of the library grant by 30 June 2021 ((Actual expenditure divided by the approved budget)x100) | % of the library grant spent by 30 June 2021 ((Actual expenditure divided by the approved budget)x100) | All | 90.00% | 90.00% | 0.00% | 20.00% | 0.00% | 90.00% |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | | Quarter ending Dec 2020 | 2021 | Quarter ending June 2021 |
|-------------|--------------------------------------------------------------------------------------------------------------|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|--------|-------------------------------|--------|-----------------------------------|
| | | | The number of people | | | | | Target | Target | Target | Target |
| TL6 | Sound administrative and financial services to achieve and maintain sustainability and viability | Corporate Services | from employment equity target groups employed (to be appointed) in the three highest levels of management in compliance with the equity plan as at 30 June 2021 | Number of people employed (to be appointed) | All | 1 | 1 | 0 | 0 | 0 | 1 |
| TL7 | Sound administrative and financial services to achieve and maintain sustainability and viability | Corporate Services | The percentage of the municipality's personnel budget actually spent on implementing its workplace skills plan by 30 June 2021 [(Actual amount spent on training/total operational budget)x100] | % of the municipality's personnel budget on training by 30 June 2021 (Actual amount spent on training/total personnel budget)x100 | All | 0.01% | 0.01% | 0.00% | 0.00% | 0.00% | 0.01% |

| lnt. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | Quarter ending Sep 2020 Target | Quarter ending Dec 2020 Target | Quarter ending March 2021 Target | Quarter ending June 2021 Target |
|-------------|--------------------------------------------------------------------------------------------------------------|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|-----------------------------------------|-----------------------------------------|----------------------------------------------|---------------------------------------------|
| TL8 | Sound administrative and financial services to achieve and maintain sustainability and viability | Corporate Services | Limit the vacancy rate to less that 10% of budgeted posts on approved organogram by 30 June 2021 ((Number of posts filled/Total number of budgeted posts)x100) | % vacancy rate of budgeted posts on approved organogram by 30 June 2021 (Number of posts filled/Total number of budgeted posts)x100 | All | 10.00% | 10.00% | 0.00% | 10.00% | 0.00% | 10.00% |
| TL9 | Sound administrative and financial services to achieve and maintain sustainability and viability | Corporate Services | Submit the Draft Annual Report for the 2019/20 financial year to Council by 31 March 2021 | Draft Annual Report for the 2019/20 financial year submitted to Council by 31 March 2021 | All | 1 | 1 | 0 | 0 | 1 | 0 |
| TL10 | Sound administrative and financial services to achieve and maintain sustainability and viability | Corporate Services | Submit the Work Skills Plan to Local Government SETA by 30 April 2021 | Work Skills Plan submitted to LGSETA by 30 April 2021 | All | 1 | 1 | 0 | 0 | 1 | 0 |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | | Quarter ending Dec 2020 | 2021 | Quarter ending June 2021 |
|-------------|----------------------------------------------------|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|--------|-------------------------------|--------|-----------------------------------|
| | | | | | | | | Target | Target | Target | Target |
| TL11 | Deliver basic services with available resources | Financial Services | Number of formal residential properties that receive piped water (credit) that is connected to the municipal water infrastructure network and billed for the service as at 30 June 2021 | Number of residential properties which are billed for water as at 30 June 2021 | All | 1 779 | 1 779 | 0 | 1 779 | 0 | 1 779 |
| TL12 | Deliver basic services with available resources | Financial Services | Number of formal residential properties connected to the municipal electrical infrastructure network (credit and prepaid electrical metering)(Excluding Eskom areas) and billed for the service as at 30 June 2021 | Number of residential properties which are billed for electricity or have pre paid meters (Excluding Eskom areas) as at 30 June 2021 | All | 1 029 | 1 029 | 0 | 1 029 | 0 | 1 029 |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | Quarter ending Sep 2020 Target | Quarter ending Dec 2020 Target | Quarter ending March 2021 Target | Quarter ending June 2021 Target |
|-------------|----------------------------------------------------|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|-----------------------------------------|-----------------------------------------|----------------------------------------------|---------------------------------------------|
| TL13 | Deliver basic services with available resources | Financial Services | Number of formal residential properties connected to the municipal waste water sanitation/sewerage network for sewerage service, irrespective of the number of water closets (toilets) and billed for the service as at 30 June 2021 | Number of residential properties which are billed for sewerage as at 30 June 2021 | All | 858 | 858 | 0 | 858 | 0 | 858 |
| TL14 | Deliver basic services with available resources | Financial Services | Number of formal residential properties for which refuse is removed once per week and billed for the service as at 30 June 2021 | Number of residential properties which are billed for refuse removal as at 30 June 2021 | All | 1 814 | 1 814 | 0 | 1 814 | 0 | 1 814 |
| TL15 | Deliver basic services with available resources | Financial Services | Provide free basic water to indigent households as at 30 June | Number of indigent households receiving free basic water | All | 1 047 | 1 047 | 0 | 1 047 | 0 | 1 047 |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | - | Quarter ending Dec 2020 | 2021 | Quarter ending June 2021 |
|-------------|----------------------------------------------------|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|--------|-------------------------------|--------|-----------------------------------|
| | | | Provide free basic | | | | | Target | Target | Target | Target |
| TL16 | Deliver basic services with available resources | Financial Services | electricity to indigent households as at 30 June 2021 | Number of indigent households receiving free basic electricity | All | 984 | 1 085 | 0 | 984 | 0 | 1 085 |
| TL17 | Deliver basic services with available resources | Financial Services | Provide free basic sanitation to indigent households as at 30 June 2021 | Number of indigent households receiving free basic sanitation services | All | 818 | 883 | 0 | 818 | 0 | 883 |
| TL18 | Deliver basic services with available resources | Financial Services | Provide free basic refuse removal to indigent households as at 30 June 2021 | Number of indigent households receiving free basic refuse removal services | All | 1 047 | 1 047 | 0 | 1 047 | 0 | 1 047 |
| TL19 | Deliver basic services with available resources | Financial Services | The percentage of the municipal capital budget actually spent on capital projects by 30 June 2021 [(Amount actually spent on capital projects/ Amount budgeted for capital projects)x100] | % of capital budget spent on capital projects by 30 June 2021 | All | 90.00% | 40.00% | 0.00% | 10.00% | 20.00% | 40.00% |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | Quarter ending Sep 2020 Target | Quarter ending Dec 2020 Target | Quarter ending March 2021 Target | Quarter ending June 2021 Target |
|-------------|--------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------|------------------------------|-----------------------------|-----------------------------------------|-----------------------------------------|----------------------------------------------|---------------------------------------------|
| TL20 | Sound administrative and financial services to achieve and maintain sustainability and viability | Financial Services | Financial viability measured in terms of the municipality's ability to meet it's service debt obligations as at 30 June 2021 ((Short Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Borrowing + Long Term Lease) / Total Operating R | % debt coverage | All | 45.00% | 45.00% | 0.00% | 0.00% | 0.00% | 45.00% |
| TL21 | Sound administrative and financial services to achieve and maintain sustainability and viability | Financial Services | Financial viability measured in terms of the outstanding service debtors as at 30 June 2021 ((Total outstanding service debtors/ revenue received for services)X100) | % of outstanding service debtors to revenue received for services | All | 10.50% | 10.50% | 0.00% | 0.00% | 0.00% | 10.50% |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | Quarter ending Sep 2020 Target | Quarter ending Dec 2020 Target | Quarter ending March 2021 Target | Quarter ending June 2021 Target |
|-------------|--------------------------------------------------------------------------------------------------------------|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|-----------------------------------------|-----------------------------------------|----------------------------------------------|---------------------------------------------|
| TL22 | Sound administrative and financial services to achieve and maintain sustainability and viability | Financial Services | Financial viability measured in terms of the available cash to cover fixed operating expenditure as at 30 June 2021 ((Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure excl | Number of months it takes to cover fix operating expenditure with available cash | All | 3 | 3 | 0 | 0 | 0 | 3 |
| TL23 | Sound administrative and financial services to achieve and maintain sustainability and viability | Financial Services | Submit the annual financial statements for the 2019/20 financial year to AGSA by 31 October 2020 | Annual financial statements for the 2019/20 financial year submitted to AGSA by 31 October 2020 | All | 1 | 1 | 0 | 1 | 0 | 0 |
| TL24 | Sound administrative and financial services to achieve and maintain sustainability and viability | Financial Services | Submit the draft main budget for the 2021/22 financial year to Council by 31 March 2021 | Draft main budget for the 2021/22 financial year submitted to Council by 31 March 2021 | All | 1 | 1 | 0 | 0 | 1 | 0 |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | Quarter ending Sep 2020 | Quarter ending Dec 2020 | Quarter ending March 2021 | Quarter ending June 2021 |
|-------------|--------------------------------------------------------------------------------------------------------------|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|-------------------------------|-------------------------------|------------------------------------|-----------------------------------|
| | | | | | | | | Target | Target | Target | Target |
| TL25 | Sound administrative and financial services to achieve and maintain sustainability and viability | Financial Services | Achieve a debtor payment percentage of 80% by 30 June 2021 {(Gross Debtors Opening Balance + Billed Revenue - Gross Debtors Closing Balance - Bad Debts Written Off)/Billed Revenue x 100} | % debtor payment achieved | All | 80.00% | 80.00% | 0.00% | 80.00% | 0.00% | 80.00% |
| TL26 | Deliver basic services with available resources | Operational Services | Limit % electricity unaccounted for to 20% by 30 June 2021 [(Number of Electricity Units Purchased - Number of Electricity Units Sold) / Number of Electricity Units Purchased) Ã- 100] | % Electricity unaccounted for (Number of Electricity Units Purchased - Number of Electricity Units Sold) / Number of Electricity Units Purchased) Ã- 100 | All | 20.00% | 20.00% | 0.00% | 0.00% | 0.00% | 20.00% |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | Quarter ending Sep 2020 Target | Quarter ending Dec 2020 Target | Quarter ending March 2021 Target | Quarter ending June 2021 Target |
|-------------|-------------------------------------------------------------------------|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|-----------------------------------------|-----------------------------------------|----------------------------------------------|---------------------------------------------|
| TL27 | Deliver basic services with available resources | Operational Services | 90% of water samples taken comply with SANS241 micro biological indicators {(Number of water samples that comply with SANS241 indicators/Number of water samples tested)x100} | % of water samples compliant | All | 90.00% | 90.00% | 0.00% | 90.00% | 0.00% | 90.00% |
| TL28 | Promote economic development, tourism and growth opportunities | Operational Services | Create temporary jobs opportunities in terms of EPWP by 30 June 2021 | Number of job opportunities created by 30 June 2021 | All | 30 | 30 | 0 | 30 | 0 | 30 |
| TL29 | Deliver basic services with available resources | Operational Services | 35% of the electricity maintenance budget spent by 30 June 2021 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100} | % of the electricity maintenance budget spent by 30 June 2021 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100} | All | 60.00% | 35.00% | 10.00% | 20.00% | 20.00% | 35.00% |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | Quarter ending Sep 2020 Target | Quarter ending Dec 2020 Target | Quarter ending March 2021 Target | Quarter ending June 2021 Target |
|-------------|----------------------------------------------------|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|-----------------------------------------|-----------------------------------------|----------------------------------------------|---------------------------------------------|
| TL30 | Deliver basic services with available resources | Operational Services | 28% of the roads and stormwater maintenance budget spent by 30 June {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100} | % of the roads and stormwater maintenance budget spent by 30 June {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100} | All | 60.00% | 28.00% | 10.00% | 20.00% | 20.00% | 28.00% |
| TL31 | Deliver basic services with available resources | Operational Services | 32% of the sewerage maintenance budget spent by 30 June 2021 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100} | % of the sewerage maintenance budget spent by 30 June 2021 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100} | All | 60.00% | 32.00% | 10.00% | 20.00% | 20.00% | 32.00% |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | Quarter ending Sep 2020 Target | Quarter ending Dec 2020 Target | Quarter ending March 2021 Target | Quarter ending June 2021 Target |
|-------------|----------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|-----------------------------------------|-----------------------------------------|----------------------------------------------|---------------------------------------------|
| TL32 | Deliver basic services with available resources | Operational Services | 50% of the water maintenance budget spent by 30 June 2021 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100} | % of the water maintenance budget spent by 30 June 2021 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100} | All | 60.00% | 50.00% | 10.00% | 20.00% | 20.00% | 50.00% |
| TL33 | Deliver basic services with available resources | Operational Services | 45% of the sport and recreation maintenance budget spent by 30 June 2021 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100} | % of the sport and recreation maintenance budget spent by 30 June 2021 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100} | All | 60.00% | 45.00% | 10.00% | 20.00% | 20.00% | 45.00% |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | _ | Quarter ending Dec 2020 | 2021 | Quarter ending June 2021 |
|-------------|----------------------------------------------------|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|---------------|-------------------------------|-------------------------|-----------------------------------|
| TL34 | Deliver basic services with available resources | Operational Services | Spend 80% of the total amount budgeted by 30 June 2021 for the upgrading of streets in Carnarvon {(Total actual expenditure for the project/Total amount budgeted for the project)x100} | % of budget spent by 30 June 2021{(Total actual expenditure for the project/Total amount budgeted for the project)x100} | 2 | 90.00% | 80.00% | Target | Target 10.00% | Target 60.00% | Target 80.00% |
| TL36 | Deliver basic services with available resources | Operational Services | Spend 15% of the total amount budgeted by 30 June 2021 for the water pipeline Vanwyksvlei {(Total actual expenditure for the project/Total amount budgeted for the project)x100} | % of budget spent by 30 June 2021 {(Total actual expenditure for the project/Total amount budgeted for the project)x100} | 4 | 90.00% | 15.00% | 0.00% | 10.00% | 10.00% | 15.00% |

| Int. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | Quarter ending Sep 2020 Target | Quarter ending Dec 2020 Target | Quarter ending March 2021 Target | Quarter ending June 2021 Target |
|-------------|----------------------------------------------------|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|-----------------------------------------|-----------------------------------------|----------------------------------------------|---------------------------------------------|
| TL37 | Deliver basic services with available resources | Operational Services | Spend 40% of the total amount budgeted by 30 June 2021 for the replacement of the asbestos water pipeline - Carnarvon {(Total actual expenditure for the project/Total amount budgeted for the project)x | % of budget spent by 30 June 2021 {(Total actual expenditure for the project/Total amount budgeted for the project)x100} | 1 | 90.00% | 40.00% | 0.00% | 10.00% | 10.00% | 40.00% |
| TL38 | Deliver basic services with available resources | Operational Services | Spend 90% of the total amount budgeted by 30 June 2021 for the upgrading of the electricity network in Kokkiesdorp {(Total actual expenditure for the project/Total amount budgeted for the project)x100} | % of budget spent by 30 June 2021 {(Total actual expenditure for the project/Total amount budgeted for the project)x100} | 1 | 90.00% | 90.00% | 0.00% | 10.00% | 60.00% | 90.00% |

| lnt. Ref | Strategic Objective | Responsible Directorate | KPI Name | Description of Unit of Measurement | Ward | Original Annual Target | Revised Annual Target | Quarter ending Sep 2020 Target | Quarter ending Dec 2020 Target | Quarter ending March 2021 Target | Quarter ending June 2021 Target |
|-------------|----------------------------------------------------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|------|------------------------------|-----------------------------|-----------------------------------------|-----------------------------------------|----------------------------------------------|---------------------------------------------|
| TL39 | Deliver basic services with available resources | Operational Services | Spend 30% of the total amount budgeted by 30 June 2021 for the upgrading of street lights to be energy efficient {(Total actual expenditure for the project/Total amount budgeted for the project)x100} | % of budget spent {(Total actual expenditure for the project/Total amount budgeted for the project)x100} | 1;2 | 90.00% | 30.00% | 0.00% | 10.00% | 10.00% | 30.00% |